



Job Description & Personal Specification

Digital Programmes Manager – Domestic abuse

37.5 hours a week - Remote working

Salary per annum £48,000

(This post is offered on a fixed-term contract for 12 months from the start date, with possible extension beyond this dependent upon funding)

Commencing asap

Postholder Reports to: the Global Programmes Director, Hope After Harm

The Role:

The successful Digital Programmes Manager will work closely with our global local markets and development teams to ensure the successful operationalisation of strategic and funded goals. This is an exciting opportunity to be a part of the growth of the only global domestic abuse technology programme of its kind.

Our Team Values:

- Passion driven and dedicated to sustainable change.
- Committed to listening and learning knowing this makes us stronger when we lead and speak.
- Tirelessly place survivors and those with lived experience at the heart of what we do.
- Maintain integrity through compassion, consistency, and transparency.

This is what the Digital Programmes Manager will do at Hope After Harm:

- Work in line with our values.
- Project manage yearly deliverables, providing clear project workplans and updates and overseeing the work of the project co-ordinator.
- Manage relationships with global partners and stakeholders and coordinate the localisation of Bright Sky offerings to fit cultural and legal practice.
- Work as the central point of management with developers, key stakeholders and global partners to ensure that all projects are delivered on time, within scope and to expected quality standards.
- Streamline and update spreadsheets, diagrams, process maps and other project deliverables to enable successful implementation and turnover of the process to the clients.
- Attend and lead regular internal and external touch-points, including attendance at global steering committees and working groups.
- Track project performance and provide programme Director with regular progress reports to ensure the successful completion of long- and short-term goals.
- Operate daily within the domestic abuse field as a subject matter expert.
- Respect and value the diversity of the community and culture in which our products will be delivered, ensuring culturally competent leadership.



- Recognise the needs and concerns of a diverse range of clients ensuring the service is accessible to all.
- Respect and uphold the value and necessity of intersectionality within domestic abuse and sexual violence prevention and safeguarding, across all areas of work.
- Attend training as required to develop and maintain proficiency.
- Be available outside of normal working hours to take meetings with global markets (as required).

This is what you will bring as the Digital Programmes Manager at Hope After Harm:

- A thorough understanding of domestic abuse and gender-based violence through a trauma informed and intersectional lens.
- Clear professional consideration of the role technology plays in domestic abuse.
- Substantial experiencing operationalising strategic plans across local teams.
- Proven experience as a project manager, working to funded KPI's across complex projects.
- Experience leading project teams and seeing projects through to completion, within scheduled deadlines.
- Experience of collaborating with various stakeholders and maintaining positive working relationships.
- Can motivate individuals and agencies to move through courses of action and decision-making processes.
- Has excellent communication, negotiation and advisory skills, both written and verbal.
- Is a solution focussed project manager.
- Plans and prioritises work effectively, with the ability to manage multiple projects and deadlines.
- Excellent organisational skills, with an attention to detail and ability to work independently.
- Has the ability to gauge success through gathering data and providing detailed progress reports.
- Can proactively mitigate project risks, following protocols in escalation and role-specific duties.
- Experienced with remote working and communicating through and using digital technology- global experience a benefit.
- Experience working with global markets is a bonus.
- Act with integrity, patience and respect when working with all clients, agencies and individuals.
- An empathetic and kind human who is committed to equal opportunities and diversity in policy and practice.

All Workers have a responsibility to work with colleagues in maintaining service delivery, general related tasks will be discussed during the interview process and upon appointment of role.

It is the nature of the work that tasks and responsibilities are in many circumstances unpredictable and varied. All employees are therefore be expected to work in a flexible way and tasks which are not specifically covered in their job description may have to be undertaken.

Who are Hope After Harm?

Thames Valley Partnership T/A Hope After Harm is an established charity of over 30 years, delivering a range of services to support those who are vulnerable or at risk of exclusion. We work to develop long-term solutions to the issues of crime and social exclusion and work at both practical and strategic level to influence policy and share good practice. We run market leading technological programmes that help change and save the lives of survivors of domestic abuse and deliver specialised training to professionals and organisations to ensure we all play our part.



Bright Sky is an app and webpage that supports anyone concerned about domestic abuse. As the only global app of its kind, it is leading the way in technological responses to domestic abuse

For this role you will need:

- To be free from any criminal conviction which would conflict with the responsibilities of the post; you may be required to have a DBS Enhanced disclosure.
- To be able to deal with all information on a confidential basis and understand data protection requirements.
- To have Citizenship of the UK or have entitlement to work in the UK

Application instructions:

To apply for this role please send a cover letter of no more than 1.5 A4 pages and an up to date C.V. to amanda.thomson@hopeafterharm.org.uk

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Hope After Harm is committed to equality and diversity. While not a requirement for application, we do strongly encourage those of black and ethnic minority background, people with disabilities and the LGBTQIA+ community to apply for this role.

Hope After Harm is an equal opportunities employer; the aim of our policy is to ensure no job applicant, employee or worker is discriminated against either directly or indirectly on the grounds of race, colour, ethnic or national origin, religious belief, sex, marital status, sexual orientation, gender reassignment, age or disability. We do not disbar applicants with criminal convictions and are mindful of the requirements of the Rehabilitation of Offenders Act, 1974.